



Blue River
ANALYTICS

TIBCO
Spotfire[®] Partner

Blue River Spotfire Support

Maximize your Spotfire investment by utilizing Blue River Spotfire Support from Blue River Analytics. This online support system gets your Spotfire questions answered fast, allowing your team to finish their Spotfire projects quickly and accurately.

Get Answers Within Hours

Your team works with Spotfire, but may not all have the same level of training or expertise. With Blue River Spotfire Support, we will fill in the gaps and get back to you with a solution within four business hours. And Blue River Spotfire Support isn't just back-end, we can help you combine data sets, pull the right data or even change a visualization. Since everyone at Blue River Analytics is an expert in both the oil and gas industry and Spotfire, we know the challenges you want to solve with Spotfire.

Your Team is More Efficient and Productive

Your company may not have a subject matter expert in Spotfire, or that person might be too busy to answer all your teams' questions. With Blue River Spotfire Support, you get your issues resolved without taking anyone away from their core work, ensuring everyone is more efficient and productive.

How it Works

From the time an online help ticket is submitted, our dedicated support team will call you within four business hours, guaranteed. From there, we will walk you through the solution to your issue or set up a WebEx to show you the steps involved.

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Benefits

- Save Time – Rather than spending hours scanning through help documents or disturbing the in-house Spotfire expert, our experts fix the issue or improve your Spotfire project.
- Reduce Risk – Proactive support helps minimize risk by ensuring your project is completed on time with accurate data, allowing you to make the best decisions.
- Easy-to-Use Interface - Our online system lets you quickly submit tickets, track progress, monitor hours used, and most importantly, get fast results.
- Work with Experts – Everyone at Blue River Analytics is an expert in two things: the oil and gas industry and Spotfire.

About Blue River Analytics

Blue River Analytics helps energy companies make better decisions, faster. Utilizing deep expertise in the oil and gas industry and TIBCO Spotfire, we offer application templates for visual and predictive analytics, connectors and loaders to combine data sources, Spotfire training for all levels and professional services to develop client-specific use cases. Blue River Analytics makes our customers smarter.

Contact us today to learn more about Blue River Spotfire Support.

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